

Success Story

DMS at WELEDA



The Weleda group, a pharmaceutical company, produces anthroposophic medicine products worldwide since 1921. The products are developed, manufactured and marketed in 20 countries, by 1,500 employees.

"Because we were constantly in contact with the staff of LIMBAS, who advised us in a friendly, competent and honest fashion, follow-up projects could be added to the existing, flexible core structure.

Only a platform, with an intelligently designed core structure, could react as flexibly, during the course of the project and allow easy implementation of newly arising requirements. In the meantime, More Weleda departments have in the meantime begun to manage their data on the LIMBAS server. The information maintained in the LIMBAS data base, is available to employees, any time. The possibilities, offered by LIMBAS, are a positive surprise to our employees."

*(Dr. Petra Suter, Associate, Scientific Information and regulation, Body care, Weleda AG - 01.02.2009)
[Translated by LIMBAS GmbH!]*

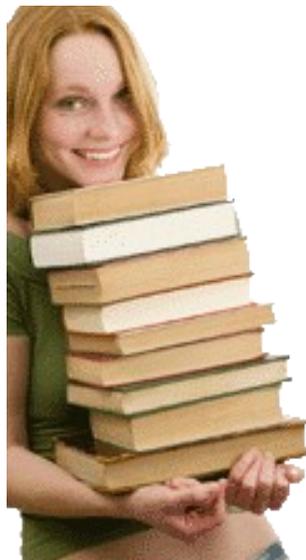
Requirements

The Weleda Concern has a large archive of literature, in both digital and paper form, with valuable information from the world of medicine, research, products and of people.

For interested employees, it was often complicated to retrieve the required scripts or information, or they did not even know that the information existed. For the employees easy worldwide access to all information, needed to be developed. The new system had to be Web-based, language-independent and allow extensive access rights assignment.

Solution

The LIMBAS GmbH developed with its own open application development system an individual DMS system according to the requirements of the Weleda group. Features such as being web based and language independent, along with the fact that LIMBAS is royalty-free were the reason behind choosing LIMBAS as a solution.



By means of many already integrated functions the requirements could be implemented in a short time and cost-effectively. The integrated OCR detection allows the employees to upload scanned documents without further effort and automatically execute a text recognition. Success Story Produktdatenbank bei Weleda AG With a full-text search and other search mechanisms, including all metadata such as author and keywords, more than 50,000 documents can be searched for and found quickly, using a search engine similar to the ones used for Internet research.



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Conclusion

Meanwhile, over 50,000 data records with over 30 million indexes are managed in this system. Staff from Weleda AG has worldwide access to the stored documents. Every day more data are added to the system. Additional requirements were able to be implemented quickly and easily to add new features to the system.

In order to track changes made to the documents in the long term, any change is stored chronologically as a new version. This facilitates finding the latest document, whereby all previous versions can also be accessed and compared visually.

Secure access to the Web-based system is guaranteed by various mechanisms, such as data encryption, access permissions, and your own VPN connections. All data is doubly secured through regular backups and an outsourced server location.

The LIMBAS GmbH takes care of the service and maintenance of the server. This reduces the administrative workload for the client and the work is carried out by experienced specialists.



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